Glass Act
"Art with a Purpose"
glassactusa.com
PH(805)928-8393 Fax(805)928-8515

Terms and Conditions
January 2025

PAYMENT TERMS:
Credit Card (Visa, MasterCard, Discover and Amex). Wire Transfer, International TT, Company Check and Net 30 Terms pending approval. New accounts are Prepay by credit card before production begins. Turnaround time is 2-3 weeks unless otherwise noted. First orders are $200.00 minimum. No minimum on retail or wholesale reorders.

NET 30 TERMS:
Net 30 terms are based on the date of the invoice to customers with an established credit rating. Glass Act reserves the right to change its terms of payment at any time without prior notice. We also accept Credit Cards for payment of invoices. Those who wish to pay with a credit card will not be assessed any additional fees to do so.

EXCLUSIVITY:
We offer zip code exclusivity to our customers who order a minimum of $1,500.00 worth of product per 12-month period.

EXTRAS:
All our Genie pendants and fragrance bottles come with a small funnel, so your customer has a way of filling their bottle. When requested, we provide an artist and product information tag with each item to give away with each sale.

FREIGHT SERVICES:
UPS ground unless otherwise requested by the purchaser. We do not charge a handling fee. Customers are responsible for paying shipping and insurance.

F.O.B. POINT:
Santa Maria, California USA

DROP SHIPMENTS:
Glass Act will drop ship an order to another location. If you inventory our product. Payment on drop shipments is due upon shipment.

SPECIAL ORDERS:
We are happy to work with you on special orders. Custom colors and designs. Special orders are prepaid and not returnable. Canceled special orders will receive store credit that can be used on our regular inventory.

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RETURN & REFUND POLICY:
We do not offer refunds just store credit. You may at any time exchange inventory merchandise for that of equal value.

REPLACEMENTS:
If you need a shaker replaced. Please send us the surviving shaker. Each set is carefully matched by height and color. You will be charged 1/2 the cost of a shaker set plus shipping and insurance.

DAMAGE OR SHORTAGE:
Any shipment damaged or short must be reported immediately to Glass Act.

MEDIA AND ADVERTISING:
Customers may download a hi-quality collection of photos for advertising or other promotional purposes. They are in .jpeg format packed in a single ZIP FILE. If any images are used for publishing on the Internet or in Print, please notify us first.
Media and other publishing entities should contact Glass Act for permission to use all images available from this website.

ACCEPTANCE:
This is an offer to sell our product on the terms and conditions written above. Any order received by Glass Act will be considered acceptance of the terms stated in this document.

PRIVACY POLICY:
Glass Act does not share or sell consumer information.